

Terms and conditions for Redcliffe Holiday Club



Redcliffe Holiday Club is available for children aged 2 years - 8 years old. However, the number of 2 year old spaces will be limited due to ratio's.

The holiday club will run from 9.00am-3.00pm, as long as we have sufficient numbers to make it sustainable. We reserve the right to cancel a session should the minimum numbers not be met. We will notify parents at least 2 weeks prior to the first session, should we need to cancel and a full refund will be given.

We will prioritise bookings for children currently attending the Nursery and their siblings in the first instance. If any remaining spaces are available, these will be offered to children who have previously attended the Nursery. Due to staffing capacity and ratios, we may need to limit the number of spaces available. We cannot guarantee a space for your child.

Fees and Booking

Fees will be charged at a discounted early bird rate for a set period of time. After this period, fees will increase to the normal rate as advertised for a 9.00am-3.00pm session.

Once you have submitted your booking and have received the e-mail confirmation, your booking is classed as confirmed and payment will be required.

An invoice will be raised for all confirmed sessions. Payment will be due within 14 days of the invoice being issued and payable before the attendance of the sessions to which they relate, which ever is sooner

All fees are to be paid through Bank Transfer, Tax Free Childcare or cash (BACS payment details will be provided on the invoice). For cash/card payments, please speak to a member of the reception team.

If you need to cancel your booking, please notify us as soon as possible. Please note: A £25 admin fee will be charged for all cancellations alternatively you can transfer your booking to another date subject to availability free of charge. Cancellations received within 14 days of the booked date will be charged in full.

If a child does not attend a pre-booked session, the full amount will still be charged. Any holidays/breaks taken from the holiday Club are still subject to payment. If Parents decide to pick their child up before the end of their pre-booked session, the full session rate will still be charged.

Bookings need to be made via our website: www.redcliffenurseryschool.co.uk

Online bookings will close 2 weeks before the start of the first session.

Parents will be notified by email if they have/ have not secured a place.

All essential information forms must be completed before the child attends. Parents must declare all dietary, SEN (special educational needs), behaviour and medical needs of the child to the best of their ability in order for the nursery to provide the best possible care.

Any additional sessions are dependent on availability and the prior agreement of the person in charge. Fees for these sessions should be paid for in cash/card at the time of request before the start of the agreed session.

Children will be signed in on arrival through the main entrance and out at the end of the session.

Pick up is promptly at 3pm. Children will only be signed out to a nominated adult with password.

A late collection fee of £10 will be incurred if your child is not collected by 3.10pm. Please ensure you contact the holiday club if you are running late.

Activities and snacks will be provided during the session.

Parents/carers will need to provide their child(ren) with a healthy packed lunch. Activities such as arts & crafts, sports, cookery and water play will take place at different points throughout the holiday club and will be subject to change.